



State of New Jersey

DEPARTMENT OF HUMAN SERVICES
DIVISION OF FAMILY DEVELOPMENT
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Governor

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Lt. Governor

JENNIFER VELEZ
Commissioner

JEANETTE PAGE-HAWKINS
Director
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January 24, 2012

Dear Provider:

As you know, the Division of Family Development (DFD) has implemented e-Child Care (ECC) to electronically record time and attendance and manage payments for child care subsidy services in New Jersey. The implementation occurred in two stages, pilot counties (Hunterdon, Sussex, Warren, Ocean) began using ECC on September 25, 2011 and all other counties went live with ECC on January 1, 2012.

DFD continues to work diligently with our vendor, Affiliated Computer Systems (ACS) to address transition issues affecting parents and providers. Our coordinated monitoring of ECC activity has brought to our attention instances where **some** providers have incorrectly received payments for non-service days and duplicate payments for some service days when payments were issued by both the former and new system.

These payments were included in direct deposits issued from ACS between October 25, 2011 through January 18, 2012. ACS and DFD will be finalizing the details of the overpayment amounts and recoupment time period in the next few weeks and will notify each provider of the overpayments. The overpayments are scheduled for recoupment to begin from direct deposits beginning February 28, 2012.

Please note: Only those providers that received an overpayment will be scheduled for recoupment. Your CCR&R agency will notify those providers in the near future.

Any questions regarding this issue should be directed to your CCR&R agency.

Sincerely,

Jeanette Page-Hawkins
Director

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